- We used the “ArchiMate 2 specification” document to elaborate the ArchiMate viewpoints.

- The processes and departments are modelled based on the “Microsoft Customer Model” document;

- In the Artifact 5, the Online Purchases Service and the Traditional Purchases Service are related with the increase total sales volume strategic objective because if we have purchase services that deal with more competent suppliers (and distributers) we are contributing to get more satisfied customers either by providing better quality books or delivering those books faster, increasing in this way the sales volume.

- In the Artifact 6, we are only considering the most important services for the company in our opinion. We could complement the Artifact with all the services corresponding to the interactions between RAREBOOKSCO and the context entities presented in the Artifact 1, for example the catalogue distribution service.

- In the Artifact 12 we just detail the processes that are relevant in the context of this project although we have given an overview of the other processes in the Artifact 11.

- The Artifact 13 and 14 are represented in the Artifact 12 because the break points and critical points are clearer if they are represented in the BPMN diagram in our opinion.

- The Artifact 21 relates the applications with the high-level business processes description of Artifact 11.

- The Artifacts 24 and 25 only show a part of the infrastructure (processing and storage respectively) being the relation between them shown in the next Artifacts.

- The Artifact 28 relates the applications stated in the previous Artifacts with the infrastructures specified also in the previous Artifacts. Here we tried to make a simplification of the RAREBOOKSCO MAINFRAME just stating the main interactions between the main infrastructures of the business.